

LUSAKA, ZAMBIA



10TH CONFERENCE ON

# ICT4D



MAY 8-10, 2018

MAY 11, 2018 Training Day

Mulungushi International Conference Centre



[www.ict4dconference.org](http://www.ict4dconference.org)

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# Welcome to the 10th ICT4D Conference!

At this year's Conference experts will share insights into their ICT4D strategy and digital transformation, discuss how the sector is moving from big data to responsible data, and introduce emerging technologies and their applications for development and global relief.

You are invited to design your personal agenda aligned to your organization's needs and specific interests from the **online program**: <https://ict4dconference.pathable.com/>, or refer to your printed program. Please visit the website for full speaker biographies, partner profiles and presentations.

Take full advantage of your time at the 10th ICT4D Conference to learn about the latest innovations, explore the exhibition area, visit the agriculture machinery outside, attend the demonstration stage sessions, or join the field trip for demonstrations.

We strongly encourage you to engage in the conversation and actively network. Join the public debate on Twitter using **#ICT4D2018** or by Tweeting **@ICT4DConference**, or via the LinkedIn group **ICT4D Exchange**.

**The WiFi password is Liquid.ICT4D**

You have also been given coupons with your name badge for Tuesday's drinks reception and Wednesday's dinner, please hand those to the caterer. If you need to catch up on work, you will find a quiet retreat in our Business Lounge.

For any questions or enquiries please visit the **ICT4D Conference Info Desk in the New Wing**. We wish you a productive and informative Conference.

Best wishes,



Sonja Ruetzel

& the ICT4D Conference Organizing team

## AGENDA AT A GLANCE

### TUESDAY, MAY 8

- 8:00 Registration & Exhibition opens
- 9:00 **Plenary: ICT4D Strategy & Digital Transformation**
- 11:00 Refreshment break
- 11:30 **Big Discussion: Agriculture, Parallel Breakout sessions**
- 12:15 **Big Discussion: Agriculture, Parallel Breakout sessions**
- 13:00 Lunch & Agriculture themed networking lunch sponsored by John Deere
- 14:00 **Big Discussion: Collaboration & Openness in ICT, Parallel Breakout sessions**
- 14:45 **Big Discussion: Collaboration & Openness in ICT, Parallel Breakout sessions**
- 15:30 Refreshment break
- 16:00 **Demonstration Stage/ Exhibition Tour, Parallel Breakout sessions**
- 16:45 **Panel: Track Summary**
- 17:30 Drinks Reception (Exhibition area)

### WEDNESDAY, MAY 9

- 8:00 Registration & Exhibition opens
- 9:00 **Plenary: Big & Responsible Data for Development**
- 11:00 Refreshment break
- 11:30 **Big Discussion: Humanitarian Response, Parallel Breakout sessions**
- 12:15 **Big Discussion: Humanitarian Response, Parallel Breakout sessions**

- 13:00 Lunch
- 14:00 **Big Discussion: Education & Livelihoods, Parallel Breakout sessions**
- 14:45 **Big Discussion: Education & Livelihoods, Parallel Breakout sessions**
- 15:30 Refreshment break
- 16:00 **Demonstration Stage, Parallel Breakout sessions**
- 16:45 **Panel: Track Summary**
- 18:00 Dinner (Main Hall)

### THURSDAY, MAY 10

- 8:00 Registration & Exhibition opens
- 9:00 **Plenary: Emerging Technologies & Their Applications**
- 11:00 Refreshment break
- 11:30 **Big Discussion: Health & Nutrition, Parallel Breakout sessions**
- 12:15 **Big Discussion: Health & Nutrition, Parallel Breakout sessions**
- 13:00 Lunch
- 14:00 **Big Discussion: Digital Financial Inclusion, Parallel Breakout sessions**
- 14:45 **Big Discussion: Digital Financial Inclusion, Parallel Breakout sessions**
- 15:30 Refreshment break
- 16:00 **Closing Plenary**
- 17:00 End of Conference

*\* 11.30-15.30 Field Trip*

## TUESDAY MAY 8: ICT4D STRATEGY & DIGITAL TRANSFORMATION

- 9.00-9.05 **Opening Ceremony**
- 9.05-9.10 **Welcome**  
Mizinga Melu, Managing Director, **Barclays Bank Zambia**
- 9.10-9.30 **Opening Keynote Address**  
H.E. Edgar Chagwa Lungu, **President of The Republic of Zambia**
- 9.30-9.50 **Presentation: "It's All About Results"**  
Michele Broemmelsiek, Vice President, Overseas Operations, **Catholic Relief Services**
- 9.50-10.40 **Panel: From Digital Transformation to Execution**  
Moderator: Abe Wakama, CEO, **African Innovator Group**, Publisher, **IT News Africa Magazine**  
Speakers: Christopher Burns, Director, Center for Digital Development, **U.S. Agency for International Development**  
Enrica Porcari, Chief Information Officer and Director of Technology, **UN World Food Programme**  
Pietro Galli, Director of Technology/ CIO, **Norwegian Refugee Council**
- 10.40-11.00 **Presentation: "If You Knew Better, Would You Do Better?"**  
Lauren Woodman, CEO, **NetHope**

11:00 AM - 11:30 AM

Tuesday, May 08

Coffee Break

Press Conference

Foyer

Mildred T Kuanda  
Hall

11:30 AM - 12:55 PM

Tuesday, May 08

Big Discussion: Digital Ag - Beyond the Myth and Hype

Anthony Whitbread, Shaun Ferris, Carol Kyazze Kakooza, Frederic Masse, and Stewart Collis  
Mosi Oa Tunya Auditorium  
ICRISAT, CTA, SAP Africa, Catholic Relief Services, aWhere

11:30 AM - 12:10 PM

Tuesday, May 08

**Emergency response – Success and challenges with using bio matrix with RedRose for registration/distr**  
*Adebe Gabriel and Brian Healy*  
Boardroom 2  
Catholic Relief Services

**NeedsApp: empowering field teams to implement high-quality needs assessments in humanitarian emer**  
*Martha Janicki and Elena Chopyak*  
Committee Room 1  
IRC

**SMS-Based Platforms for Disaster Preparedness and Response: The Case of SIGIC in Mozambique**  
*Casimiro Antonio*  
Committee Room 2  
Chemonics

**ICTs in education for marginalised communities: children without parental care and in remote areas**  
*Astou Thiongane and Benedikt Wahler*  
Munali Room  
SOS Children's Villages International, Learning Lions gUG

**How to Pitch Your Digital Health Startup: Insights and Advice**  
*Bobby Jefferson*  
Luangwa Room  
DAI

**Panel: Advancing Digital Health to Address NCDs**  
*Natasha Sunderji, Shreya Bhatt, and Debbie Rogers*  
Nyika Room  
Accenture, Medic Mobile, Praekelt, WHO

**Radio Enabling Period Talk: Girls from city Slum opening the window for the rest**  
*Eko Prasetyo*  
Luapula Boardroom

**mHealth for NCDS: implementation lessons learned from Zambia's mHealth for Cervical cancer program**  
*Rosemary Mulokela*  
Bamboo Boardroom  
WHO

**Building Digital Finance Ecosystems -- Taking Stock Ten Years On**  
*Tillman Bruett*  
Committee Room 3  
United Nations Capital Development Fund

**Digital Channels and Financial Inclusion**  
*Banja Kayumba and Charity Chikumbi*  
Tanganyika Room  
Barclays Africa

**How to provide programme data insights whilst keeping individuals' privacy & protection at the core**  
*Emily Tomkys Valteri, Jeff Lundberg, and Alvaro Cobo-Santillan*  
Muchinga Room  
Oxfam, Catholic Relief Services

**Scale Achieved! CRS' Alignment of ICT4D Strategy and Suitable Standardization**  
*Stephen Hellen and Anusheel Kamle, CSM*  
Zambezi Room  
Catholic Relief Services

12:10 PM - 12:15 PM

Tuesday, May 08

Transition Time

## 12:15 PM - 12:55 PM

Tuesday, May 08

**Technology for humanitarian systems change**

*Helen James*  
Luapula Boardroom  
Start Network

**Software, apps and digitization: examples from Ethiopia and Cambodia**

*Craig Wilson and Jackline Seni*  
Zambezi Room  
UAB Sparkman Center for Global Health, World Possible

**Gaining technical knowledge for rural livelihoods: aquaculture and women-headed households**

*Bonnie Chiu and Stephen Njenga*  
Bamboo Boardroom  
Lansational, Catholic Relief Services, BoP Innovation Centre

**Distributing NFI's at Scale**

*Nathan Barthel*  
Committee Room 3  
Catholic Relief Services

**Journey to 100,000 community health workers and sustenance**

*Saket Kanth*  
Nyika Room  
Dimagi

**Uber for Emergencies: Leveraging the sharing economy to support life-saving transport**

*Erica Layer*  
Luangwa Room

**How Mobile Operators and Start-ups Can Partner for Impact in Emerging Markets**

*Peter Ndichu*  
Munali Room  
GSM Association

**Liquid Telecom session**

Committee Room 1

**Applying the Principles for Digital Development to Improve From Within**

*Amy Denkenberger, Marcos Moreno, and Melissa Cook*  
Muchinga Room  
Chemionics International

**Knowledge sharing for scaling digital solutions**

*Kathryn M Clifton*  
Tanganyika Room  
Catholic Relief Services

**Moving Collaboration from Concept to Reality - Via Shared Technology**

*Prue Allen*  
Boardroom 2  
Liberty Asia

**Everything matters: An Ecosystem Approach to Digital Development**

*Troy Etulain*  
Committee Room 2  
FHI360

## 1:00 PM - 2:00 PM

Tuesday, May 08

**Lunch**

Main Hall, Old Wing

**Agriculture Networking lunch sponsored by John Deere**

Boardroom 1

John Deere

## 2:00 PM - 3:30 PM

Tuesday, May 08

**Big Discussion: Collaboration & Openness**

*SalesForce, Darlene Irby, and Katherine Wilson*  
Mosi Oa Tunya Auditorium  
DIAL, QED, SalesForce

## 2:00 PM - 2:40 PM

Tuesday, May 08

**Become a certified digital humanitarian cash practitioner in just 5 weeks**

*Lily Frey*  
Committee Room 1  
Mercy Corps

**Missing Maps: Putting 200 people on the world map through open source**

*Ivan Gayton*  
Munali Room  
Humanitarian OpenStreetMap Team

**Using the Mobile phone for disaster / risk management**

*Clare Sempabwa Seruwagi*

Zambezi Room

**Mentoring through ICTs to improve youth learning**

*Arundhuti Gupta and Maria Berenguer*  
Muchinga Room  
Mentor Together, SOS Children's Villages International

**Assessment of an electronic health record system in low resource settings: the case of SmartCare in**

*Mphatso Mudenda*  
Committee Room 3  
Centers for Disease Control and Prevention

**New approaches to using data to better program tailored outreach VMMC activities in Zambia**

*Monze Muleya*  
Luapula Boardroom

**Panel Session: Implementation lessons from four countries that have scaled OpenSRP for routine health services**

*Anuraj Shankar, Mandy Dube, and Mridul Chowdhury*  
Nyika Room  
PATH, MPower

**Making Sense...and Dollars from Participatory Household Financial Analyses in Nigeria and Malawi**

*Bryan Sobel and Shaun Ferris*  
Boardroom 2  
Catholic Relief Services

**Reaching for the stars with your feet planted on the ground**

*Chris Bessenecker*  
Bamboo Boardroom  
Project Concern International

**Turning data into action - How Lawin transformed forest protection in the Philippines**

*Felix Gaschick*  
Boardroom 1  
Chemionics International

**Consumer archetypes and tailored experiences: What makes consumers tick, tag along and stick around**

*Anastasia Mirzoyants*  
Luangwa Room  
Well Told Story

**How human centred, innovation and partnerships are being used to address agent liquidity challenges**

*Zerubabel Junior Kwebiia*  
Tanganyika Room  
United Nations Capital Development Fund

**Breaking Through Literacy Barriers: Using IVR to Share Dynamic SBCC Messages**

*Jamie Arkin*  
Committee Room 2  
Viamo

## 2:40 PM - 2:45 PM

Tuesday, May 08

**Transition Time**

Collaboration and Openness	Agriculture and Environment	Plenary
Livelihoods	Humanitarian Response	Break
Digital Financial Inclusion	Health and Nutrition	Birds of a Feather Roundtable Session
Demonstration	Education	Training Day
		Invitation Only

2:45 PM - 3:25 PM

Tuesday, May 08

**Digitizing Cash-Based Interventions for refugees**  
*Ali Akram*  
 Boardroom 2  
 United Nations Capital Development Fund

**ICT4D Commodity Risk Monitoring and Compliance, JEOP CRS/Ethiopia**  
*Mehret Zerihun*  
 Bamboo Boardroom

**Mission Critical Communications: making Radio, LTE and Broadband interoperate**  
*Travis Heneveld*  
 Munali Room  
 Motorola Solutions

**Participatory Risk Mapping for Rohingya refugees**  
*Sajal Debnath*  
 Committee Room 1  
 Caritas Bangladesh

**Leveraging Modern Technology for Strengthening MEAL Practices**  
*Ahmed Shoukry and Ali El Benni*  
 Muchinga Room  
 Catholic Relief Services

**Bringing visual analytics to community health workers across zambia**  
*Neal Myrick*  
 Committee Room 2  
 Tableau Foundation

**Collecting and improving hospital data on causes of death in Ghana**  
*Anthony Ofosu*  
 Luangwa Room

**Development of an electronic laboratory transmission tool for improved lab result turnaround times**  
*Gift Lyoko*  
 Committee Room 3  
 Centers for Disease Control and Prevention

**Drones for Agriculture: Potentials and Challenges**  
*Giacomo Rambaldi and Gabriel Lesa*  
 Nyika Room  
 CTA, ZCAA

**From satellites to stalk borers: using earth observation to forecast pest outbreaks**  
*Cambria Finegold*  
 Boardroom 1  
 CABI

**Willingness to pay for Sustainability of Agricultural and Nutrition Advisory Information**  
*Amos Oleretey Wussah*  
 Zambezi Room  
 Farmerline Ltd

**Building a digital money account for Africa's future**  
*Perseus Mlambo*  
 Luapula Boardroom  
 Zazu Africa

3:30 PM - 4:00 PM

Tuesday, May 08

Coffee Break

Foyer

4:00 PM - 4:40 PM

Tuesday, May 08

**Developing Plug&Play technology stacks for the humanitarian sector**  
*Sebastian Manhart*  
 Munali Room  
 Simprints

**Integrated Response Platform - Supporting a Coordinated Humanitarian Response in Somalia**  
*Erick Ngwiri*  
 Committee Room 1  
 Ona Systems Inc

**Birds of a Feather Session: Let's Talk Mission - How do you Drive a Technology Strategy to Power your Purpose?**  
*Shelly Erceg*  
 Hall  
 Salesforce

**Birds of a Feather Session: The New Data Driven M&E Cycle: from Evidence to Learning**  
*Robert Segan*  
 Main Hall  
 QED

**Barriers are outdated!**  
*Fernando HMI*  
 Demonstration Stage  
 Plan International

**Driving Digital and Financial Inclusion that leaves no one behind**  
*Caylee Talpert*  
 Demonstration Stage  
 N-Frmds

**ICTs supporting Agribusiness Enterprise Development in Uganda**  
*Hamlus Owoyesiga*  
 Demonstration Stage  
 Igara Growers Tea Factory

**RACHEL: Connecting offline learners to the world's knowledge**  
*Jackline Seni*  
 Demonstration Stage  
 World Possible

**Redrose Cash Payment Systems**  
*Brian Healy*  
 Demonstration Stage  
 Redrose CPS Ltd.

**Salesforce for Nonprofits: Impact That's Smarter, Not Harder**  
*Joey Martin*  
 Demonstration Stage  
 Salesforce

**Enhancing Literacy skills for refugees and in Cambodia**  
*Martina Amoth and Katherine Miller*  
 Luapula Boardroom  
 Institute of International Education, Avallain Foundation LTD

**Creating Your Own Workflow: Showcasing Mobile Platform Use Cases.**  
*Anna Armaudo*  
 Luangwa Room  
 USAID

**OpenSRP enhancement with machine learning and artificial intelligence, and evidence of impact**  
*Anuraj Shankar*  
 Committee Room 3

**Digital Agriculture: Scale and Sustainability through Government Partnership and Ownership**  
*Mridul Chowdhury*  
 Nyika Room  
 mPower Social Enterprises Ltd

**Intelligent Systems advisory tool (ISAT): Empowering the smallholder farmer to manage climate risk.**  
*Anthony Whitbread*  
 Tanganyika Room  
 ICRISAT

**Using Mobile Phones to Disseminate Agricultural Information and Improve Knowledge across Nigeria**  
*Emmanuel Azaino*  
 Boardroom 1  
 Catholic Relief Services

**GIS applications in financial inclusion**  
*Petronella Tizora*  
 Boardroom 2  
 FinMark Trust

**The Applicability of Digital Financial Services in Conflict-affected Environments**  
*Leah Galt*  
 Committee Room 2  
 Vital Wave

**Driving Greater Equity Through ICT4D Utilizing the Principles for Digital Development**  
*David McGinty*  
 Zambezi Room  
 Palladium Group

**WiFi provision in refugee settlements**  
*Jovan Jelcic*  
 Muchinga Room  
 Mercy Corps

**mBran, Mobile Phone Based Vaccine Stock Management Tool improves Decision Making in Districts**  
*Ayalkebet Shiferaw*  
 Bamboo Boardroom  
 John Snow Inc

**Exhibition Tour**  
*Simon Gibbs*  
 Kafue Room

4:40 PM - 4:45 PM

Tuesday, May 08

Transition Time

5:00 PM - 5:30 PM

Tuesday, May 08

Track Summary

Mosi Oa Tunya Auditorium

5:30 PM - 7:30 PM

Tuesday, May 08

**Drinks Reception in Exhibition Area**  
 Kafue and Lobby, New Wing

**ICT4D and Gender Drinks Reception**  
*Kathryn M Clifton and Sonja Ruetzel*  
 Zambezi Room



## WEDNESDAY MAY 9: BIG & RESPONSIBLE DATA FOR DEVELOPMENT

- 9.00-9.05 **Welcome**  
Silumesii Mabushe, Co-Founder & Director – Consulting, **BongoHive**
- 9.05-9.50 **Panel: Big Data for Evidence-based Decision Making**  
Moderator: Katy Money, Director of Business Development and Partnerships, **Ushahidi**  
Speakers: Barbara Ryan, Director, **The Group on Earth Observations (GEO)**  
Anne Hale Miglarese, Chief Executive Officer, **Radiant.Earth**  
Michael O'Brien, Executive Partner, **Gartner Executive Programs**
- 9.50-10.10 **Presentation**  
Frédéric Massé, Head of Africa Agriculture Industry, **SAP Africa**
- 10.10-11.00 **Panel: Responsible Data Strategy: ICT4D Data Privacy, Security, and Culture**  
Moderator: Katherine Wilson, CEO, **Digital Impact Alliance (DIAL)**  
Speakers: Karl Lowe, CIO, **Catholic Relief Services**  
Raphael Maseko, Managing Director, **AfriConnect Zambia (a Vodacom Business Africa company)**  
Rosa Maria Cortada, CIO, **Oxfam Intermon**  
Esther Kamande, Senior Associate, Bhullar & Company Advocates; **Kenya ICT Action Network**

11:00 AM - 11:30 AM

Wednesday, May 09

Coffee Break

Foyer

11:30 AM - 4:00 PM

Wednesday, May 09

Executive Session: A Digital Transformation Roadmap for Development, Humanitarian, and Conservation Sectors

Fredrik Winsnes, Lauren Woodman, and Nan Hall  
Committee Room 2  
NetHope

11:30 AM - 1:00 PM

Wednesday, May 09

Big Discussion: Humanitarian Response

Mosi Oa Tunya Auditorium

11:30 AM - 12:10 PM

Wednesday, May 09

**Alternative Visions and Holistic Approaches to Education Through ICTs**  
*Idalina Rodrigues and Fernando HMI*  
Nyika Room  
Plan International, IRC

**Empowering refugees: livelihood enhancement through ICTs**  
*Simon Fuchs and Tonny Okwonga*  
Committee Room 1  
IRC, BOSCO Uganda

**Implementing eGovernment in a Resource Challenged Environment – The Case of Liberia**  
*Victoria Cooper*  
Luangwa Room  
Chemonics International

**Integrated Health Data and the Challenges of Data Ownership**  
*Katie Shipley*  
Committee Room 3  
DAI

**Panel Session: Engaging the end user: Strategies to engage and motivate health workers in digital health programs**  
*Rachel Hofmann and Shreya Bhatt*  
Munali Room  
Medic Mobile, D-Tree International

**Improved tracking, coaching and impact of field agents leveraging a custom Salesforce application**  
*Gordon Lau*  
Boardroom 2  
iDE

**Lessons Learned providing agricultural information services for ICT4Ag solutions**  
*Stewart Collis*  
Boardroom 1  
aWhere

**Panel Session on Drones for Agriculture**  
*Giacomo Rambaldi, Subi Thomas, Abdelaziz Lawani, and Ognen Plavevski*  
Tanganyika Room

**Making digital finance work for Zambian mothers**  
*Uoloma Ogba*  
Luapula Boardroom  
United Nations Capital Development Fund

**The great school fee migration**  
*Taylor Yess and Angela Kalambo*  
Bamboo Boardroom  
FSDZ, Catholic Relief Services

**Dynamics of adhering to Principles for Digital Development in Technology-enabled interventions**  
*Peter Njuguna*  
Zambezi Room  
Plan International Kenya

**Responsible Data Practice: Thinking through the Challenges.**  
*Anna Arnaudo*  
Muchinga Room  
USAID

12:10 PM - 12:15 PM

Wednesday, May 09

Transition Time

- Collaboration and Openness
- Agriculture and Environment
- Plenary
- Break
- Livelihoods
- Humanitarian Response
- Birds of a Feather Roundtable Session
- Digital Financial Inclusion
- Health and Nutrition
- Training Day
- Demonstration
- Education
- Invitation Only

12:15 PM - 12:55 PM

Wednesday, May 09

<b>ICTs for education in Zambia (1): computer studies and coding</b> <i>Daniel Bevington and Justin Keane</i> Nyika Room Hackers Guild, Camara Education	<b>Exploring Association between Economic Strengthening Activities and child wellbeing using SenseMaker</b> <i>Emeka Anoja and Abdul-Mumin Damba Tahidu</i> Boardroom 2 Catholic Relief Services, International Development Enterprises	<b>A Role for Mobile Technology in Management of Acute Malnutrition</b> <i>Michael Korir</i> Medic Mobile	<b>Demonstrated Impact of Spatial Household Data Collection</b> <i>Benjamin Winters</i> Munali Room Akros	<b>No "silver bullet": Choosing modality, incentives, narrative voice and consent approach to optimize performance of mobile phone surveys</b> <i>Erisa Mwaka, PhD and Ankita Meghani</i> Luangwa Room JHPiego	<b>Open Deliver: Establishing a Peer-to-Peer Network of Content Sharing Libraries for Health Education</b> <i>Michael Bailey</i> Committee Room 3 John Hopkins University/Jhpiego/mPowering
<b>Drones for Precision Agriculture</b> <i>Abdelaziz Lawani and Subi Thomas</i> Bamboo Boardroom Global Partners SARL, iDrone Services Ltd	<b>Rice Crop Manager, Philippines: Achieving scale and sustainability through government partnership</b> <i>Benedict Jardinero</i> Boardroom 1 International Rice Research Institute	<b>The Potential Payoff of Digital Wage Payments for Women and their Employers</b> <i>Carlos Acero Casamitja</i> Luapula Boardroom Innovations for Poverty Action	<b>Big Data Revolution for Sustainable Development and Humanitarian Action</b> <i>Jong Gun Lee</i> Muchinga Room United Nations Global Pulse	<b>Moneyball and the New Dollars to Results: Using Data to Improve Effectiveness in Development</b> <i>Robert Segan</i> Tanganyika Room QED	<b>Panel: Gender and digital inclusion: Innovation and collaboration for marginalised communities</b> <i>Chloe Messenger, Catherine Highet, Krista Baptista, and Natasha, Chipu Zulu</i> Committee Room 1 DAI, CGAP, Panoply Digital
<b>Speaking in Code - From Programming to Programmers</b> <i>Bo Percival</i> Zambezi Room Plan International					

1:00 PM - 2:00 PM

Wednesday, May 09

<b>Lunch</b>  Main Hall, Old Wing
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2:00 PM - 3:30 PM

Wednesday, May 09

<b>Big Discussion: Using ICTs for Education in Deprived Contexts</b>  <i>Tim Unwin, Prof. Emilar Gandhi, Leila Topic, and Ricci Coughlan</i> Mosi Oa Tunya Auditorium UN Chair ICT4D, Facebook, NetHope, DFID, UNICEF Zambia
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2:00 PM - 2:40 PM

Wednesday, May 09

<b>Automatic message tracking system for accountability into a project</b> <i>Sony Belizaire</i> Munali Room Catholic Relief Services	<b>Ensuring that Personal Data and Aid, Remain in Rightful Hands</b> Nyika Room	<b>Panel: Data as a public good - considerations for the humanitarian sector</b> <i>Joel Urbanowicz, Eric Johnson, Roger Dean, and Anna Dmitrijewa</i> Committee Room 1 CRS, CARE, NRC, ECHO	<b>Leveraging smart mobile tools to motivate and strengthen community health worker programs</b> <i>Caroline Mbindyo</i> Committee Room 3 Living Goods	<b>Panel: Making the business case for digital health: Cost Models</b> <i>Bobby Jefferson, Michael Bailey, and Steve Ollis</i> Luangwa Room DAI, Maternal and Child Survival Program / John Snow Inc, John Hopkins University/Jhpiego/mPowering	<b>Impact evaluation of delivering market information to farmers by SMS in Ghana and Uganda</b> <i>Nicholas Minot</i> Boardroom 1 IFPRI
<b>Set destination to Innovation</b> <i>Ognjen Plavecski</i> Bamboo Boardroom Catholic Relief Services	<b>The "Seed Tracker" App for mainstreaming national seed production and seed certification</b> <i>Lava Kumar</i> Boardroom 2 International Institute of Tropical Agriculture	<b>How low cost technology can standardize and bring greater transparency to micro-insurance schemes</b> <i>Xuân-Mai KEMPF</i> Tanganyika Room Swiss Tropical and Public Health Institut	<b>The great school fee migration</b> <i>Angela Kalambo and Taylor Yess</i> Luapula Boardroom FSDZ, Catholic Relief Services	<b>Scaling Digital Solutions and a Culture of Data Use: Lessons Learned in Tanzania and Zambia</b> <i>Dawn Seymour, MPH</i> Muchinga Room PATH	<b>System interoperability to empower data use for action</b> <i>Mandy Dube</i> Zambezi Room PATH

2:40 PM - 2:45 PM

Wednesday, May 09

<b>Transition Time</b>
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<div></div> Collaboration and Openness	<div></div> Agriculture and Environment	<div></div> Plenary
<div></div> Livelihoods	<div></div> Humanitarian Response	<div></div> Break
<div></div> Digital Financial Inclusion	<div></div> Health and Nutrition	<div></div> Birds of a Feather Roundtable Session
<div></div> Demonstration	<div></div> Education	<div></div> Training Day
		<div></div> Invitation Only



## 2:45 PM - 3:25 PM

Wednesday, May 09

**Mobile case management & beyond: Innovating our approach to accountability and feedback loops**  
*Emily Tomkys Valteri*  
Committee Room 1  
Oxfam

**Protecting vulnerable and high-risk conflict affected groups through a mobile application in Colombia**  
*Efrain Cruz*  
Munali Room  
NRC

**National laboratory mapping: Senegal's efforts to collect and use data to improve labs**  
*Sokhna Papa Alioune*  
Committee Room 3  
PATH

**New digital tools for strengthening cervical cancer screening through quality assurance**  
*Patrick Wanyoko Kamau*  
Bamboo Boardroom  
MobileODT

**Panel: Supportive Supervision: Past, Present and Future**  
*Steve Ollis, Sharon Langevin, Erica Layer, and Guillaume Deflaux*  
Zambezi Room  
D-Tree International, Dimagi, Medic Mobile, Maternal and Child Survival Program / John Snow Inc

**Better Impact Through Technology - New Possibilities and Case Studies from the Field**  
*Rohit Pothukuchi*  
Boardroom 2  
Verdantum.org

**Digital extension through mobile (IVR) systems: What have we learned and why should you care?**  
*Edwin Kangehe*  
Boardroom 1  
ILRI

**Hello Tractor Adapts Internet of Things Technology to Bring Tractors to Smallholder Farmers**  
*Van Jones, Harry Plant, and Oluseyi Oyenuga*  
Luangwa Room  
Hello Tractor, AERIS

**Creating a Partner-Driven Sustainable Online Marketplace with Gateway Academy**  
*Josephine Kibe and Eliud Chemweno*  
Muchinga Room  
World Bank/CGAP

**The Evolution of Digital Financial Services in Zambia and the Role of Telecommunication Regulators in Supporting Increased Adoption and Innovation Among Providers**  
*Bernard Banda*  
Nyika Room  
ZICTA

**Connected Platforms: Driving collaborative use of baseline geospatial data for effective development**  
*Dami Sonoiki*  
Luapula Boardroom  
eHealth Africa

**Open Source In Name Only (OSINO): What is a better model for sustainable open source in our sector?**  
*Michael Downey and David McCann*  
Tanganyika Room  
Digital Impact Alliance (DIAL)

## 3:30 PM - 4:00 PM

Wednesday, May 09

Coffee Break

Foyer

## 4:00 PM - 4:40 PM

Wednesday, May 09

**LIFE: A mobile and VR gaming platform to train health workers in low/middle-income countries**  
*Naomi Muinga*  
Munali Room  
KEMRI/Wellcome Trust Research Programme

**Referral Information Management System (RIMS)**  
*Omar AlHusseini*  
Committee Room 1  
Danish Refugee Council

**Birds of a Feather Session: Applying Digital Development Principles to Enterprise Software**  
*Christopher Gegenheimer*  
Bamboo Boardroom  
Chemonics International

**Accenture Digital Agriculture Services**  
*Jolene Dawson*  
Demonstration Stage  
Accenture

**How 0's and 1's in the cloud stop people doing #2 in the open**  
*Abdul-Mumin Damba Tahidu*  
Demonstration Stage  
International Development Enterprises

**Rural Resourcing Management**  
Demonstration Stage  
SAP Africa

**SHARE: A Platform for Evaluation Participants**  
*Robert Segun*  
Demonstration Stage  
QED

**TESSA// Training and Employment Support Service Assistant**  
*Bo Percival and Natasha Sunderji*  
Demonstration Stage  
Accenture, Plan International

**The mSpray tool**  
*Frazer Bwalya*  
Demonstration Stage  
Akros

**Automation of Health Logistics in low income townships**  
*Siraj Adams, Mr*  
Luapula Boardroom  
Iyeza Health

**Using social media to reach and support migrants' health on the move**  
*Ana Santos*  
Luangwa Room  
Medicin Sans Frontiers

**mHealth for NCDs: Experiences from deployments to address the Invisible Epidemic in Asia and Africa**  
*Shreya Bhatt*  
Tanganyika Room  
Medic Mobile

**Extension by Phone: A Randomized Control Trial to Improve Agricultural Production in Cambodia**  
*Alan de Brauw*  
Boardroom 1  
International Food Policy Research Institute

**Internet for the Under-served**  
*Thato Martin Stimela*  
Committee Room 3  
Brastorne Enterprises

**Kalgudi, A business social interaction and convergence platform for agri-ecosystem**  
*Rajasekhar Vallabhaneni*  
Boardroom 2  
Vasudhaika software pvt ltd

**Prepaid water meter system in rural Tanzania**  
*Ephraim Tonya and Iain Hunt*  
Committee Room 2  
Catholic Relief Services, Villanova University Sustainable Engineering Program

**Unlocking the Potential of Digital ID**  
*Paul Musser*  
Nyika Room  
Mastercard

**Cross Sector Collaboration: Demonstrating how MNO data can be used to enhance health analytics**  
*Rachel Sibande, Tyler Smith, and Maganizo Monawe*  
Zambezi Room  
Digital Impact Alliance (DIAL), Cooper/Smith, Ministry of Health

**Design sprints: Inspiring big changes in digital solutions**  
*Guillaume Deflaux*  
Muchinga Room  
Dimagi

## 4:40 PM - 4:45 PM

Wednesday, May 09

Transition Time

## 5:00 PM - 5:30 PM

Wednesday, May 09

Track Summary

Hall

## 6:00 PM - 8:00 PM

Wednesday, May 09

Dinner

Main Hall

## THURSDAY MAY 10: EMERGING TECHNOLOGIES & THEIR APPLICATIONS

- 9.00-9.05 **Welcome**  
Misozi Mkandawire-Bukali, CEO, Zoonat Transactions Limited Zambia
- 9.05-9.25 **Presentation: Empowering Women in ICT4D**  
Almas Jiwani, President, **UN Women Canada National Committee**, CEO, **Frontier Canada Inc**
- 9.25-9.45 **Industry Presentation**  
Emilar Gandhi, Public Policy Manager, SADC Region, **Facebook**
- 9.45-10.40 **Panel: Artificial Intelligence and Machine Learning, from Hype to Reality**  
Moderator: Sara Jerving, East Africa Correspondent, **Devex**  
Speakers: Amy Paul, AAAS Science and Technology Policy Fellow, Center for Digital Development.  
**Global Development Lab, U.S. Agency for International Development**  
Scott Mills, Senior Director, IT Solutions, **World Vision**  
Bobby Jefferson, VP, Chief Technology Officer, **DAI Global Health**  
Peris Bosire, Founder, **Farm Drive**
- 10.40-11.00 **Presentation: How Technology Enables Smallholder Farmers to Farm as a Business, at Scale**  
Sherrie Woodring, CEO, **The Great African Food Company**

11:00 AM - 11:30 AM

Thursday, May 10

Coffee Break

Foyer

11:30 AM - 3:30 PM

Thursday, May 10

Field Visit: Drone and Equipment Demonstration

Subi Thomas and Giacomo Rambaldi  
YORK Farm, Makeni, Lusaka  
iDrone, John Deere

11:30 AM - 1:00 PM

Thursday, May 10

Big Discussion: Health & Nutrition

Kirsten Gagnaire, Bobby Jefferson, Leah Gatt, Natasha Sunderji, Caroline Mbindyo, Adam Slote, MD, MPH, and Nichols Gordon  
Mosi Oa Tunya Auditorium  
CRS, DAI, Living Goods, Digital Square, Accenture, Bongohive, Vitalwave

11:30 AM - 12:10 PM

Thursday, May 10

**FieldSight: Monitoring Infrastructure in Complex Environments**

Justin Henceroth  
Committee Room 1  
FieldSight UNOPS

**Transforming Refugee Settlements into Digitally-Connected Communities**

Paul Musser  
Munali Room  
Mastercard

**ICTs for education in Zambia (2): ICT learning spaces**

Mwanza Nakawala and Rebecca Ngulube Chipoya  
Tanganyika Room  
Centre for Promotion of Literacy in Sub-Saharan Africa, SOS Children's Villages International

**What ICT4D interventions work to improve economic growth in L&MICs: a review of impact evaluations**

Annette Brown, Ph.D.  
Luangwa Room  
FHI360

**Data4Ag with a Gender Lens**

Andrew Karlyn, Martina Tavema, and Louis Graham  
Muchinga Room  
Mercy Corps

**What happens when an industry fully embraces the Internet of Things: How agriculture became a prime example of optimizing on connected technologies**

Georg Larscheid  
Committee Room 3  
John Deere

**Comparative analysis of Smallholder farmers in Kenya, Zambia and Tanzania**

Collins Marita  
Boardroom 1  
Mercy Corps

**Building Bridges to Impact: Complementary ICT4D Collaborations between INGOs and Universities**

Paul Perrin, PhD and Thomas Marentette  
Zambezi Room  
University of Notre Dame (Initiative for Global Development), University of Notre Dame

**Coordinating Innovation in Combating Malaria**

Derek Treatman  
Nyika Room  
Vital Wave

**FLOIP not FLOP: Seeking real-world solutions to interoperability in the ICT4D ecosystem**

Mark Boots and Matthew Berg  
Bamboo Boardroom  
Viamo, Ona Systems Inc

**Room for Improvement - Insights and Experiences from NGOs and INGOs**

Cat Ainsworth, Annie Legge, and Matt Haikin  
Luapula Boardroom  
The Dot Project

**Using Open Map data to improve health and governance**

Gertrude Namitala  
Committee Room 2  
OpenStreetMap Zambia

12:10 PM - 12:15 PM

Thursday, May 10

Transition Time

12:15 PM - 12:55 PM

Thursday, May 10

**Challenges and Opportunities in the use of Blockchain during Humanitarian Response**  
*Nicholas Anderson*  
Tanganyika Room  
Save The Children

**Chatbot for improving development programmes and humanitarian response**  
*Kusum Hachethu*  
Committee Room 1  
World Food Programme

**Data modeling to support project design and results: the case of Nigeria's Emergency project**  
*Nael Jean-Baptiste*  
Munali Room  
Save The Children

**Integrating new technologies to meet demands for enhanced connectivity**  
*Hendrik VanDerBerg*  
Boardroom 1  
Intelsat

**ICTs for education in Zambia (3): enhancing basic literacy and reading**  
*Jacqueline P. Jere Folotiya and Kolja Wohleben*  
Boardroom 2  
Centre for Promotion of Literacy in Sub-Saharan Africa, Creative Associates International

**What is happening on the ground? Evaluation and transparency**  
*Charles Abani and Lydia Odeh*  
Luangwa Room  
Chemonics International

**SAP session**

*Carsten Friedland*  
Muchinga Room  
SAP Africa

**Social Media Use by Agricultural Extension Officers in a Resourced Constrained Environment.**  
*Samuel Musungwini, Mr Bamboo*  
Boardroom  
Midlands State University

**Integrating Across Sectors with Mobile Money**  
*Chris Wolff*  
Committee Room 2  
Alpha-Wolff Consulting

**Panel: From Intake to Impact: Technology for Delivering Your Mission**  
*Shelly Erceg, Kevin Zeigler, Wilmarie Moreland, and Joey Martin*  
Nyika Room  
SalesForce, TechnoServe, Vera Solutions

**Panel: Lessons Learned from NetHope Device Challenge & NetHope's Devices for Impact Programs**  
*Fredrik Winsnes, Gertrude Namitala, Meghann Rhynard-Geil, Zoe Dibb, and Sherri Haas*  
Zambezi Room  
NetHope, OpenStreetMap Zambia, Mercy Corps, Management Sciences for Health, Girl Effect

**Room for improvement - How can we Improve the way ICT4D Programmes are Funded and Measured?**  
*Annie Legge, Cat Ainsworth, and Matt Haikin*  
Luapula Boardroom  
The Dot Project

**Land Tenure and Open Source Technology in Zambia**  
*Matt Sommerville*  
Committee Room 3  
Tetra Tech

1:00 PM - 2:00 PM

Thursday, May 10

**Lunch**

Main Hall, Old Wing

2:00 PM - 3:30 PM

Thursday, May 10

**Big Discussion: Informed Design of DFS for women**

*Abel Motsomi, Paul Musser, Leah Gatt, Misozi Mkandawire-Bukali, and Catherine Highet*  
Mosi Oa Tunya Auditorium  
Mastercard, Zoonat Transactions Limited, Vitalwave, FinMark Trust

2:00 PM - 2:40 PM

Thursday, May 10

**Panel: Instant Messaging Applications for Development**  
*Maurice Sayinzoga, Hillary McCall, Boris Maguire, and Debbie Rogers*  
Committee Room 1  
Digital Impact Alliance, Praekelt, Echo Mobile, SoukTel

**Programming is complex. How do you adopt software methods designed by private sector and adapt them?**  
*Mary Cox*  
Munali Room  
International Rescue Committee

**Future of Humanitarian Response: Collaboration and Innovation**  
*Leila Toplic, Meghann Rhynard-Geil, and Pietro Galli*  
Nyika Room  
NetHope, Mercy Corps, NRC

**A Mobile AI Approach to Biometric Identity**  
*Rebecca Distler*  
Luangwa Room  
Element

**Panel: Implementing Blended Learning - What does it take to make it work?**  
*George Muyunda, Sydney Shampile, Dr. Nomsa K Siamwanza, Batista Mukemba, and Pharoah Mwaanga*  
Committee Room 3  
JHPiogo, Ministry of Health

**Digitization & traceability of organic cotton value chain**  
*Venkateshwarlu Maraju*  
Bamboo Boardroom  
SourceTrace Systems

**Going far together: Experiences of the Mlimi Hotline Farmer Call Centre, Malawi**  
*Catherine B Mloza Banda, MSc*  
Boardroom 1  
Farm Radio Trust

**Panel: Connectivity and Human Capacity Requirements for Digital Development**  
*Tom Koutsy, Stephen Hellen, Keith Bunyenyezi, Dawn Seymour, MPH, and Sherri Haas*  
Zambezi Room  
NetHope, PATH, Catholic Relief Services, USAID, World Vision International

**Unlocking Value from a Fragmented Data Landscape**  
*Ryan Fisk*  
Muchinga Room  
Mercy Corps

2:40 PM - 2:45 PM

Thursday, May 10

**Transition Time**

- Collaboration and Openness
- Agriculture and Environment
- Plenary
- Livelihoods
- Humanitarian Response
- Break
- Digital Financial Inclusion
- Health and Nutrition
- Birds of a Feather Roundtable Session
- Demonstration
- Education
- Training Day
- Invitation Only

2:45 PM - 3:25 PM

Thursday, May 10

**How to make innovation succeed at the field level**  
*Catherine Green*  
 Committee Room 1  
 Response Innovation Lab

**Multiple nontraditional data sources and techniques to identify and analyze displacement situations**  
*Leonardo Milano*  
 Munali Room

**Lusaka Women in Technology**  
*Kathryn M Clifton*  
 Nyika Room  
 Catholic Relief Services

**Edutainment in Africa and systemic transformation in India**  
*Ankur Bansal*  
 Boardroom 1  
 Samagra Development Associates, MEDIAE

**Internet of Things: The Game changer in healthcare service delivery**  
*Chetna Chawla*  
 Luangwa Room  
 DAI

**Mobile tools and social media enhance health worker training in resource-constrained settings**  
*Marjorie Kabinga-Makukula*  
 Bamboo Boardroom  
 University of Zambia

**B2B model for agro advisory service delivery to reduce payment burden on farmers**  
*Mridul Chowdhury*  
 Boardroom 2  
 mPower Social Enterprises Ltd

**FarmDrive Presentation**  
*Peris Bosire*  
 Tanganyika Room  
 FarmDrive

**Know your Plot - Innovating SMART Farming systems**  
*Uziel Zontag and Shaun Ferris*  
 Committee Room 3  
 Milan Innovincy B.V.

**Unlocking Digital Value in South Africa's Agriculture Sector**  
*Jolene Dawson*  
 Committee Room 2  
 Accenture

**Can Cross-Sector Mapping Help Us Identify Improved Development Investments**  
*Katherine Wilson*  
 Zambezi Room  
 Digital Impact Alliance (DIAL)

**Open Innovation for Smart Cities**  
*Fifi Baidoo*  
 Muchinga Room  
 iSpace Foundation

3:30 PM - 4:00 PM

Thursday, May 10

Coffee Break

Foyer

## PLENARY

- 16.00-16.15 **Presentation: Trends and Future of ICT4D in Zambia**  
 Patrick Mutimushi, Director General, **Zambia Information and Communications Technology Authority (ZICTA)**
- 16.15-16.55 **Reflection Panel**  
 Moderator: Tim Unwin, Chairholder, **UNESCO Chair in ICT4D**, and Emeritus Professor of Geography at **Royal Holloway, University of London**
- 16.55-17.00 **Closing Remarks & Announcements**  
 Sonja Ruetzel, ICT4D Conference Manager, Global Knowledge & Information Management, **Catholic Relief Services**

*YOUR FEEDBACK is invaluable as it allows us to further improve future conference programs.*

*We'd be grateful if you could take a moment and fill out the session feedback on Pathable. Thank you!*

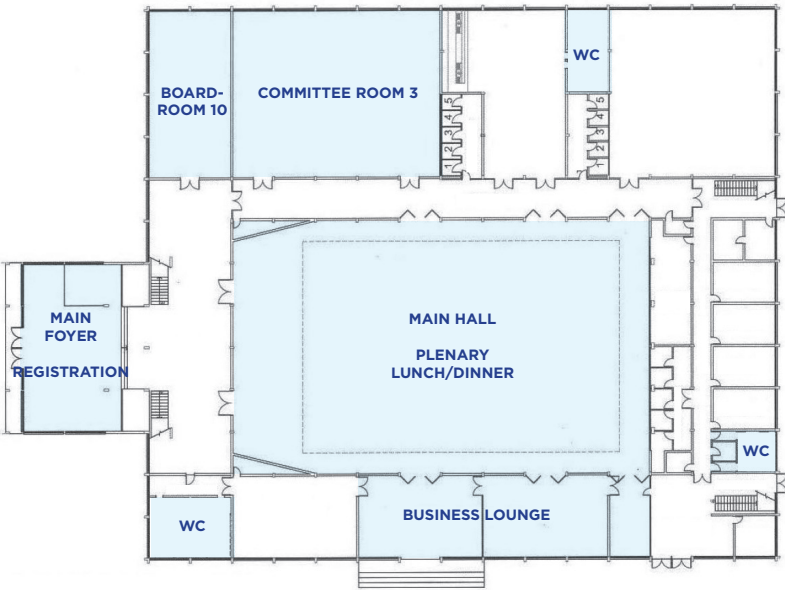
# FRIDAY MAY 11: TRAINING DAY (SEPARATE EVENT)

For details about the workshops and how to register, visit [www.ict4dconference.org](http://www.ict4dconference.org)

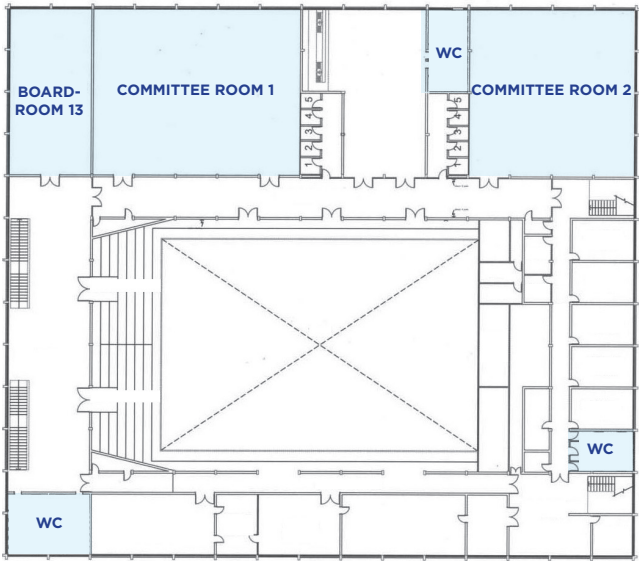
9:00 AM - 5:00 PM			Friday, May 11
<div>CommCare: Advanced Application and Case Management Saket Kanth Dimagi</div>	<div>CommCare: Introduction and Applications Anushree Banerji Dimagi</div>	<div>DHIS 2 Introduction and Applications Scott Russpatrick and Benjamin Winters Akros, University of Oslo</div>	<div>The Ins and Outs of HCD: Methodologies and approach to designing your own HCD workshop Estee Liebenberg, Talia Dweck, and Zoe Dibb Zambezi Room Girl Effect, Praekelt, DAI</div>
9:00 AM - 1:00 PM			Friday, May 11
<div>Leveraging NGO, University, and Social Venture ICT4D Partnerships for Impact  Alexandra Towns and Edward Happ Catholic Relief Services, University of Michigan</div>			
1:00 PM - 2:00 PM			Friday, May 11
<div>Lunch</div>			
<div><div><div>Collaboration and Openness</div><div>Livelihoods</div><div>Digital Financial Inclusion</div><div>Demonstration</div></div><div><div>Agriculture and Environment</div><div>Humanitarian Response</div><div>Health and Nutrition</div><div>Education</div></div><div><div>Plenary</div><div>Break</div><div>Birds of a Feather Roundtable Session</div><div>Training Day</div><div>Invitation Only</div></div></div>			

# FLOOR PLAN - OLD WING

GROUND FLOOR

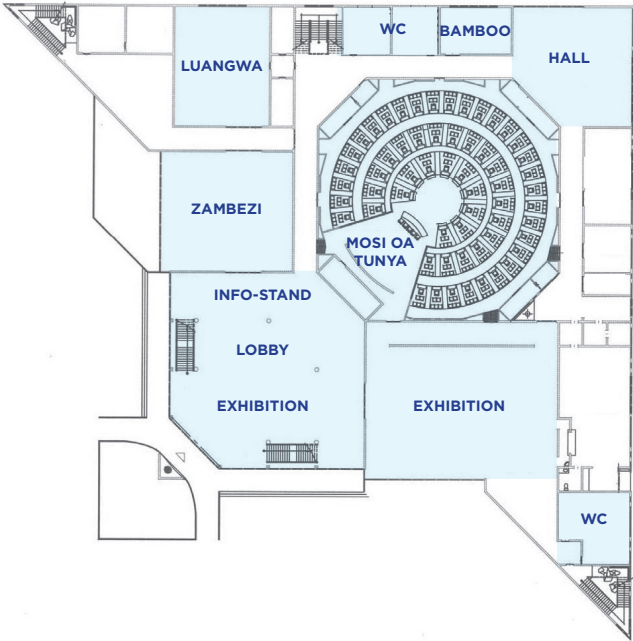


FIRST FLOOR

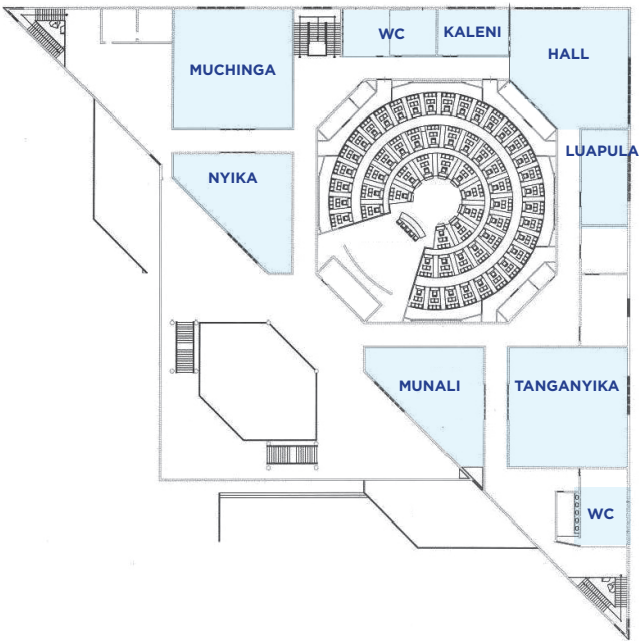


# FLOOR PLAN - NEW WING

GROUND FLOOR



FIRST FLOOR





## EXHIBITORS



## MEDIA PARTNERS



For more information please see  
[www.ict4dconference.org/partners/about-our-partners/](http://www.ict4dconference.org/partners/about-our-partners/)

## EXHIBIT FLOOR PLAN

- |                              |                  |                        |
|------------------------------|------------------|------------------------|
| 1. Catholic Relief Services  | 9. BLUETOWN      | 17. ICRISAT            |
| 2. NetHope                   | 10. Akros        | 18. Voltaic Systems    |
| 3. Norwegian Refugee Council | 11. Scensei      | 19. Motorola Solutions |
| 4. SAP Africa                | 12. FHI 360      | 20. Barclays Africa    |
| 5. John Deere                | 13. CABI         | 21. Cellulant          |
| 6. CEC Liquid Telecom        | 14. Esri         | 22. Dimagi             |
| 7. Salesforce.org            | 15. Medic Mobile | 23. Akvo Foundation    |
| 8. QED Group                 | 16. Ona Systems  |                        |

